State Library Update

October 16, 2013

▸ State Library Commission

▸ Reappointment

    ▸ (Chair) Harriet Smith - Trustee from New Hanover County

    ▸ **NCLA Honorary Membership Award for 2012-2013!**

▸ New Appointments

    ▸ Lisa Duncan – Trustee from Rockingham County Library

    ▸ Penny Sermons - Director of LRC/Distance Learning at Beaufort Community College

    ▸ George Wood - Retired County Manager of Lincoln County

    ▸ Rodney Lippard – Director of Rowan-Cabarrus Community College

▶ **Public Library Certification Commission**

    ▶ Reappointment

        ▸ Sylvia Sprinkle-Hamlin - Forsyth County Public Library Director

    ▶ New Appointments

        ▸ Chair - Mike Taylor, Pender County Public Library Director

▸ Youth Services Advisory Committee

- ▸ Dan Barron – Chair (AMY Regional Library)
- ▸ Nina Meadows (Union County Public Library)
- ▸ Kim Becnel (Appalachian State University)
- ▸ Deb Shreve (Orange County Public Library)
- ▸ Emily Nanney (Charlotte Public Library)
- ▸ Cody Blume (Cumberland county Public Library)
- ▸ Heather Harden (BHM Regional Library)
- ▸ Emily Derusseau (Southern Pines Public Library)
- ▸ Melissa Hager (Alexander County Public Library)
- ▸ Amber Biggs (AMY Regional Library)
- ▸ Cathy Parker (NC Dept. of Public Instruction)

State Library of North Carolina	http://statelibrary.ncdcr.gov/	151765
Library-Related Job Openings in NC	http://statelibrary.ncdcr.gov/ld/jobs.html	98407
North Carolina Family Records Online	http://statelibrary.ncdcr.gov/digital/ncfamilyrecords/	55599
North Carolina Family Records Online	http://statelibrary.ncdcr.gov/digital/ncfamilyrecords/family.html	31919
Genealogy Research	http://statelibrary.ncdcr.gov/ghl/resources/genealogy.html	21246
NC Library for the Blind & Physically Handicapped	http://statelibrary.ncdcr.gov/lbph/	23502
Sources for North Carolina Vital Records	http://statelibrary.ncdcr.gov/ghl/resources/genealogy/vitalrecords.html	17941
Family History: State Library of North Carolina	http://statelibrary.ncdcr.gov/ghl/themes/october.html	16552
North Carolina Family Records Online	http://statelibrary.ncdcr.gov/digital/ncfamilyrecords/search.html	14800
Finding Slave Records	http://statelibrary.ncdcr.gov/ghl/resources/genealogy/slaverecords.html	14330

Think You Know NC?

- 11 question photo quiz about NC places
- One of the more popular Ncpedia pages
- http://statelibrarync.org/news/think-you-know-nc/

▸ NC Pedia – OFFICIAL ANNOUNCEMENT!!!!

　　▸ Will include NC Gazetteer from UNC Press

　　▸ http://ncpedia.org/

▸ Digital Public Library of America (DPLA)

　　▸ Adding NC Service Hub – NEW!

　　▸ Announcement at "DPLA Fest" in Boston October 25-25

　　▸ http://dp.la/

　　▸ Shhhh!

A Historical Primer on the North Carolina Constitution

▸ Monday, October 21, 6:00-7:00 pm, State Archives and History Building, Raleigh

▸ Presenters: Justice Paul Newby, NC Supreme Court,

   Professor John Orth, UNC-Chapel Hill School of Law

▸ Archival copy of the original North Carolina Constitution will be on display in the State Library from 11:00 am to 7:30 pm that day as well.

▸ Joint State Library and State Archives FREE public educational program

The Family History Fair

▸ Saturday, October 26, 9:30 am to 1:30 pm, State Archives & History/State Library Building.

▸ Presentation about the types of evidence used to trace family ancestry—from public records to the mysterious world of DNA.

▸ Other presentations, panel discussions, **free genealogy consultations with experts**, and genealogy research vendors onsite

▸ Joint State Library and State Archives FREE public educational program

▶ Mobile I-Device

- ▶ From National Library Service for the Blind and Physically Handicapped
- ▶ Mobile app for downloading digital books from the BARD website from the iTunes store
- ▶ Readers may now download and read books directly on their I-phone or I-pad.
- ▶ Android device app is under development
- ▶ Within the first 24 hours of release, 30 LBPH patrons had registered their devices and downloaded the app.
- ▶ Averaging 50 patron registrations per week.

  More information http://statelibrary.ncdcr.gov/lbph/

Library Development

State Library of North Carolina

« Granville Public innovates with new library express sites

New blog series on programming »

Durham Public Library: First Library In Space!

9 Aug 2013 | Around the state   Tags: durham · public libraries · science

Staff and NCNS members prepare the launch

Library Services and Technology Act (LSTA)

▸ Formula based allotment

▸ $4,000,000

▸ Federal dollars

▸ From Institute of Museum and Library Services (IMLS)

  Grants to States Program

▸ State Library distributes

▸ Last year $3,241,677 requested

  ▸ Libraries are well informed

  ▸ Libraries need help

  ▸ Annual Program Plan addresses needs

▸

▸ **Access & Digitization**

    increase access   N C library holdings **,** special collections

    RFID   digitization projects

▸ **Collaboration & Innovation**

    extend libraries' reach   enhance capacity

    through partnerships   creative experimentation

▸ **Literacy & Lifelong Learning**

    expand patrons' ability   read, write, and interact

    across a range of platforms   promote continuous learning

▸ **Planning –** consulting services for

    space needs/reallocation   strategic planning

    technology planning   project planning

▸

Access & Digitization

increase access   N C library holdings , special collections

RFID   digitization projects

Innovation

extend libraries' reach   enhance capacity

creative experimentation   new or different approaches

Literacy & Lifelong Learning

expand patrons' ability   read, write, and interact

across a range of platforms   promote continuous learning

Planning – consulting services for

space needs/reallocation   strategic planning

technology planning   project planning

N C Funds are Safe

▸ Federal Calendar covers 2 years, October – September

▸ NC delays spending for ~ 9 months

▸ Well positioned for things like

  ▸ Government Shutdown

  ▸ Sequestration

N C is a Pilot

▸ Formula based funding is at risk

▸ Reporting is state by state

▸ IMLS Measuring Success Initiative → tell a national story

▶ Three helpful webinars about the 2014-15 grants

▶ **2014-2015 LSTA Grants for Your Library, October 23rd**

▶ This webinar will provide an overview of the EZ Grant and Project Grant categories available.

▶ **LSTA Evaluation & Outcome Measures, October 30th**

▶ This webinar will provide information about how to plan evaluation for an LSTA grant project

▶ **LSTA Grant Writing Tips, November 6th**

▶ This webinar will provide information about writing a better grant application including describing need, using data to support your idea, and linking project goals and activities to project evaluation

▶ To register http://statelibrary.ncdcr.libcal.com/event.php?id=454950

▶ More information - raye.oldham@ncdcr.gov

▸ 4 pilot libraries launched the consortium in 2011

▸ 16 active library systems; 68 branches

▸ 19 active library systems by Spring 2014; 94 branches

   ▸ Cumberland County, Forsyth County, BHM Regional

Formed three new task forces, composed of library staff from member libraries:

▸ Cataloging:

  ▸ De-duplication and MARC enhancement project, Best Practices, Integration of RDA, etc.

▸ Resource Sharing:

  ▸ Consortium-wide circulation policies, Patron groups, Delivery system evaluation, etc.

▸ Governance:

  ▸ Organizational structure, Bylaws, Membership levels and Pricing Structure, Vendor consortium-level offerings, Challenged books policies, Survey and Assessment initiatives, etc.

▶ Interesting data

  ▶ 60,000 items (average) transit monthly among NC Cardinal libraries

  ▶ Over 1.4 million items checked out in the last 3 months

  ▶ Over 16,000 new patrons added to our existing member libraries in the last 3 months

  ▶ 8+ million circulations to date
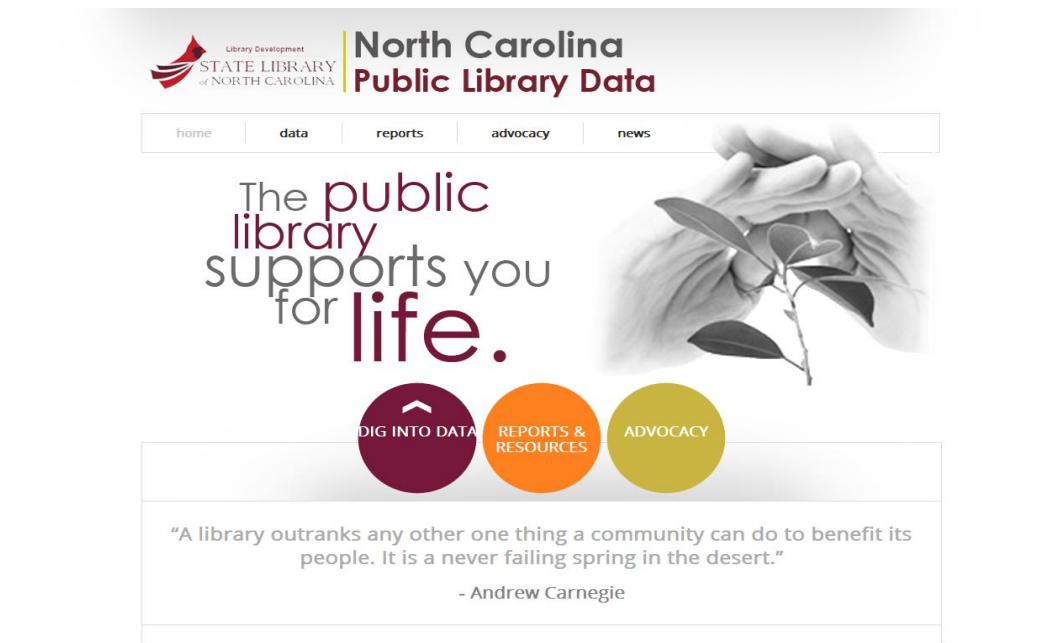
▶ More information – Tanya Prokrym tanya.prokrym@ncdcr.gov

EDGE Initiative

- 19 public libs. finished assessment /working on action plans
- Feedback from pilot libraries
  - Valuable planning tool
  - Nice to know what my bandwidth REALLY is!
  - Great for communicating with county manager
  - I've already replaced my PCs because of a resource I found thru EDGE!
  - Gives me the ammo I need to talk to my county IT department
- National launch in 2014
  - Open to the rest of the public libraries in NC
- NCLA Program – Friday, October 18, 8:30 – 9:30 a.m.

More information - Molly Westmoreland molly.westmoreland@ncdcr.gov

▸ Data

▸ New public library data website - http://plstats.nclive.org/

▸ Joyce Chapman - joyce.chapman@ncdcr.gov

Affordable Care Act

▸ Public libraries (some) are preparing to serve users, answer questions, help patrons enroll

▸ State Library is helping by:

  ▸ LibGuide (website) - http://statelibrary.ncdcr.libguides.com/affordablecareact

  ▸ 5 Workshops in 5 locations in September

  ▸ Ongoing support

More information – Jeffrey Hamilton jeffrey.hamilton@ncdcr.gov

Favorites | COSLA Ning | Web Slice Gallery ▼ | LD Blog | ConnectED Initiative - Pu... | State Library of North Car...

Overviews - Affordable Care Act & Health Insura...

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& Health Insurance Marketplace

AFFORDABLE CARE ACT

Library » LibGuides » Affordable Care Act » Affordable Care Act & Health Insurance Marketplace   Admin Sign In

Affordable Care Act & Health Insurance Marketplace

Information and resources for library staff about the Affordable Care Act and health insurance enrollment

Last Updated: Aug 15, 2013 | URL: http://statelibrary.ncdcr.libguides.com/affordablecareact | 🖨 Print Guide | ✉ Email Alerts

| Overviews | Health Insurance Basics | NC Resources | Brochures/Handouts | For Library Staff | Discussion Board |

Overviews   ▼ Comments(0)   🖨 Print Page   Search: [_____] [This Guide ▼] [Search]

What Is the Affordable Care Act?

This short, animated movie explains the problems with the current health care system, the changes that are happening now, and the big changes coming in 2014. Written and produced by the Kaiser Family Foundation. Narrated by Cokie Roberts, a news commentator for ABC News and NPR and a member of Kaiser's Board of Trustees. Creative production and animation by Free Range Studios. **9 minutes.**

☰▼ PLAYLIST   Health Reform Animations   < �

HEALTH REFORM
Hits Main Street

THE YOUTOONS ... EW HEALTH LAW

[▶] PLAY ALL

Comments (0)

How Will You Get Health Coverage?

Health Insurance Marketplace

HealthCare.gov
North Carolina elected not to create a state specific insurance marketplace. Residents in North Carolina will use this federal site beginning October 1, 2013 to choose and enroll in a health insurance plan. Also see the Spanish version.

Help Center: HealthCare.gov
Includes a 24 hour toll free number (1-800-318-2596), online chat, and a short interview to determine programs of interest.

Comments (0)

How the Health Insurance Marketplace Will Work

The video provides an overview of how the Health Insurance Marketplace works, what it means for consumers and individuals, who is eligible to enroll, and how programs for people with limited incomes work. Produced by the Center for Medicare & Medicaid Services. **46 minutes.**

Training: Understanding the Health Insurance Ma...   < 🔵

Initial Open Enrollment Period

▪ October 1, 2013 – March 31, 2014

⭐ Favorites | 👍 | 🌐 COSLA Ning | 📄 Web Slice Gallery ▾ | 🦅 LD Blog | 📄 ConnectED Initiative - Pu... | 🦅 State Library of North Car...

🔲 Health Insurance Basics - Affordable Care Act & ... | 🏠 ▾ 📶 ▾ ✉ 🖨 ▾ Page ▾ Safety ▾ Tools ▾ ❓ ▾

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Health Insurance Basics   💬 Comments(0)   🖨 Print Page   Search: [_____] [This Guide ▾] [Search]

About Health Insurance

Helping Consumers Understand and Use Health Insurance in 2014
Participants in the Collaborative on Health Literacy and Access, Health Care Coverage, and Care of the IOM Roundtable on Health Literacy have prepared a paper that presents basic information that can be used to help people understand their health insurance options. The paper is a resource for those who will be helping consumers make important decisions; including patient navigators, community organizations, employers, media, educators, and any individual or organization working to improve understanding of options for health insurance. **16 pages.**

Questions for Consumers and Providers About Health Insurance
Medical care is expensive, so having health insurance is critical to helping us get and pay for the care we need. The Patient Protection and Affordable Care Act (ACA) contains provisions designed to increase the number of insured in the United States, yet most Americans do not understand how the ACA will affect them and their options for health insurance. The ACA is broad, has many components, and is hard to understand. The authors of this discussion paper believe it is critical for both health care providers and consumers to be able to answer the four basic questions addressed in this paper **(15 pages)** and the accompanying video, slides, and consumer guide **(22 pages)**:

1. What are my choices for health insurance?
2. How do I get it?
3. How do I use it?
4. How much will it cost me?

Best Health Insurance, Ratings & Reviews: Consumer Reports
Information about choosing health insurance, Medicare, and the upcoming changes due to health care reform.

Health Insurance: USA.gov
Learn about your health insurance options. Get information about private insurance plans, Medicare, Medicaid, and other programs to help you pay for your medical expenses.

NC Health Insurance Resources

Smart NC: North Carolina Department of Insurance
The North Carolina Department of Insurance developed Health Insurance Smart NC to help North Carolinians better understand their options and rights related to health insurance. If you need help finding health insurance or resolving a dispute with your insurer, or if you want to find out more about what the new health care law means to you, contact Health Insurance Smart NC.

Medicaid: NC Division of Medical Assistance
Medicaid is a health insurance program for low-income individuals and families who cannot afford health care costs. Medicaid serves low-income parents, children, seniors, and people with disabilities.

Seniors' Health Insurance Information Program (SHIIP)
SHIIP counsels Medicare beneficiaries and caregivers about Medicare, Medicare supplements, Medicare Advantage, Medicare Part D, and long-term care insurance. The counselors on the toll-free line offer free and unbiased information regarding Medicare health care products. The program also helps people recognize and prevent Medicare billing errors and possible fraud and abuse through our NC SMP Program. SHIIP is a program of the NC Department of Insurance.

Comments (0)

Additional Insurance Resources

Indian Health Service
The Indian Health Service (IHS), an agency within the Department of Health and Human Services, is responsible for providing federal health services to American Indians and Alaska Natives. The IHS is the principal federal health care provider and health advocate

Favorites | COSLA Ning | Web Slice Gallery ▾ | LD Blog | ConnectED Initiative - Pu... | State Library of North Car...

⊙ Brochures/Handouts - Affordable Care Act & He...

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Brochures/Handouts   💬 Comments(0)   🖨 Print Page   Search: [   ] | This Guide ▾ | Search |

Brochures & Handouts

Feel free to print and distrubute to library users. Be sure to check out the **Publications** page at the Centers for Medicare & Medicaid Services for additional publications and articles.

- 📄 About the Health Insurance Marketplace
- 📄 About the SHOP Marketplace
- 📄 Get Help in Other Languages
- 📄 Get Ready to Enroll in the Marketplace
- 📄 Health Reform: Seven Things You Need to Know Now
- 📄 How the Marketplace Works in 4 Steps
- 📄 Need Affordable Health Insurance?
- 📄 New Health Care Law and You
- 📄 The Value of Health Insurance
- 📄 Things to Think About When Choosing a Plan
- 📄 Things to Think About When Choosing a Plan for Your Business

Comments (0)

Order Materials in Bulk

To order informational materials in bulk from the Centers for Medicare & Medicaid Services, you will need to create a username and password at **http://productordering.cms.hhs.gov/**. Once your account is approved, you will be able to choose the publications that you wish to order and they will ship them to you for free.

Comments (0)

Application Forms

- 📄 Application for Health Coverage for Families
- 📄 Application for Health Coverage for Individuals
- 📄 Application for Health Coverage for Individuals (Without Financial Assistance)
- 📄 Marketplace Application Checklist

Comments (0)

New program - *Muslim Journeys: American Stories*

▸ *Prince Among Slaves* by Terry Alford

▸ *The Columbia Sourcebook of Muslims in the United States*, edited by Edward E. Curtis IV

▸ *Acts of Faith* by Eboo Patel

▸ *A Quiet Revolution* by Leila Ahmed

▸ *The Butterfly Mosque: A Young American Woman's Journey to Love and Islam* by G. Willow Wilson

Contact Carolyn Allen, (336) 256-0140 callen@nchumanities.org

▶ **State Aid Formula Review**

    ▶ Harriet Smith – Chair

    ▶ Dan Barron

    ▶ Dale Cousins

    ▶ Jody Risacher

    ▶ Jennifer Sackett

    ▶ Mary Sizemore

    ▶ Bill Snyder

    ▶ Harry Tuchmayer

    ▶ David Brown, Robert Burgin, Anthony Chow

    ▶ Cal Shepard, Laura O'Donoghue, Jennifer Pratt

▸ **YES** – the current formula can be improved

▸ **NO** – the committee did not decide on a new formula

▸ The committee likes a "hold harmless" requirement that stipulates that no library will receive less funding.

▸ Recommend a regular review of the formula

▸ Takeaway – We have to find a way to tie State Aid to outcomes. What are libraries achieving with State Aid funds? What is the return on investment?

▶ # Association of Rural and Small Libraries (ARSL) September 25-28, Omaha, Nebraska

Ten scholarships were funded by the State Library to:

Patrice Canady, Lenoir Public Library

Davey Beauchamp, Davidson Public Library

David Atkins, Montgomery Public Library

Debbie Davenport, Tyrell Public Library

Debra Livingston, Gaston Public Library

Christina Adams, Davidson Public Library

Robina Norman, BHM Regional Library

Elizabeth Lee, Wilkes Public Library

Lynette Dial, Hoke Public Library

Maria Holman, Ashe Public Library

▶ North Carolina Library Association (NCLA)

   ▶ **Fifty scholarships** were awarded

   ▶ 95 applicants

   ▶ Awarded to first time attendees

   ▶ Attendees from any type of library

▸ Hot off the press!

▸ **Tips & Tools for Genealogy Reference Service**

▸ Monday, October 21st - 10:30 – 11:30 a.m.

▸ Introductory webinar for public library staff with little or no experience in providing genealogy reference help.

  ▸ Become familiar with the basic genealogy charts used by genealogy researchers

  ▸ Learn the beginning steps of genealogical research and how to help patrons get started on the right foot

  ▸ Become aware of genealogical research tools and support available from the State Library's Government and Heritage Library

  ▸ Feel more comfortable in responding to patron questions and providing effective genealogical reference service

The Building Blocks of Data-driven Storytelling

- This hands-on technology workshop will teach participants the steps involved in developing a successful data-driven narrative to tell the library's story.

- **Hickory** – October 24, 1:00 – 4:00 p.m.

- **Chapel Hill** – October 25, 10:00 – 1:00 p.m.

- **Goldsboro** – November 21, 10:00 – 1:00 p.m.

- Prerequisite: Participants should have mastered basic technology competencies and have some experience using Microsoft Excel.

▸ Fall Webinars

- ▸ *Sept 11th – **Introducing the New NC Library Data Site**; guided tour of the data site & how it can be used for advocacy & decision-making (Recorded webinar)*

- ▸ November 13th – **Using Numbers to Tell Your Story**; identifying helpful data sources & using data as a tool

- ▸ December 11th – **Working with Data in LibPAS**; using LibPAS for data analysis & reporting

Spring Webinars

- February 12 – **LibPAS Data Chat**; Using LibPas for data analysis and reporting

- April 16 – **Surveys 101 – Part 1**; Introduction to creating effective surveys – how to do it, what makes a good question?

- May 14 – **Surveys 101 - Part 2**; Using common survey tools (SurveyMonkey and Google forms) to create surveys and analyze data

- June 11 – **Visual Display of Quantitative Data**; Using tools and techniques to create effective charts and visual displays

▸ Face-to-face workshops

  ▸ **Fall 2013** - Affordable Care Act, Fully Engaged Customer Service, NC LIVE: Basics, Advanced, Health, Business, Kids, Getting Started with LibGuides, Getting Started with LibCal, RDA

  ▸ **Spring 2014** – Video Production, Technology Trends, Mobile Apps & the Library, NC Cardinal, Train the Trainer: Intentional Customer Service, Social Media Best Practices, Marketing & Outreach with Every Child Ready to Read

More information - Kelly Brannock kelly.brannock@ncdcr.gov

▸ E-Learning Opportunities

  ▸ Universal Class (150 courses available), NC e-Learning Opportunities, New Digital Literacy Resources, Digitization, EDGE Initiative, Generation Connected-Reaching Young Adults, Surviving as a New Manager, Community Poetry and Book Programs, RDA, Surveys 101, Visual Display of Quantitative Data, Using Data to Tell Your Story, Tips & Tools for Genealogy Reference, LSTA, Every Child Ready to Read, African American Ancestry, LibPAS, NC Family Records Online

  ▸ Whew!

  ▸ More information - Jeffrey Hamilton or Kelly Brannock
    jeffrey.hamilton@ncdcr.gov   kelly.brannock@ncdcr.gov

▸ **Penny Sermons** - Beaufort County Community College
Elizabeth Gregg - Jackson County Public Library
Tiffany Hayes - Cumberland County Public Library & Information Center
Michele Hayslett - Davis Library, UNC- CH
Catherine Lee - Cape Fear Community College
Lisa Sheffield – Transylvania County Library
Martha Sink - Alamance County Public Libraries
Jessica O'Brien - Lenoir-Rhyne University
NCLA Representative – CE Committee Chair serves
Ex Officio – Heather Greer Klein – NC LIVE
Kelly Brannock, Jeffrey Hamilton, Jennifer Pratt (State Library)

▸ **CE Survey – Open NOW!** Available at State Library booth or online

▸ Questions and comments?

▸ Cal Shepard
  ▸ Cal.shepard@ncdcr.gov
  ▸ 919-807-7410

Thank you!